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<b>JOB TITLE</b>	BTHERE Street Outreach Coordinator
<b>REPORTS TO</b>	Street Outreach Manager
<b>FSLA STATUS</b>	Part-time, Nonexempt
<b>LOCATION</b>	Boulder, CO

### **SUMMARY OF POSITION**

This is a Cares Act grant funded position in response to COVID-19. The position is currently time limited with the intent to make it sustainable.

Boulder Targeted Homeless Engagement & Referral Effort, BTHERE, program is a partnership between Attention Homes, City of Boulder and Mental Health Partners. The BTHERE Outreach Coordinator represents Attention Homes in the community through street outreach and community engagement. The BTHERE Outreach Coordinator will be part of a three-person team, including a peer advocate with lived experience and a mental health professional. The goal of BTHERE is to connect people experiencing homelessness with basic needs, and health supplies, coordinated entry, housing navigation and information about the resources in the community. The BTHERE outreach worker is a 30-35 hour per week position.

### **PRIMARY RESPONSIBILITIES**

#### **Street Outreach:**

Conduct street outreach as part of the BTHERE team four hours per day, five days per week in predetermined locations throughout the City of Boulder. The team will engage all persons presumed to be experiencing homelessness. Engagement interactions will include:

- Engage and build relationships with persons experiencing homelessness for future connection to housing or services.
- Create and maintain a safe, trauma-informed environment on the street.
- Maintain appropriate professional boundaries.
- Maintain consistent implementation of program expectations.
- Educate persons on all applicable public health order compliance measures. This may include distribution of masks or conducting basic health screenings (including taking temperatures). If a person is deemed to be symptomatic of COVID-19, the engagement team will contact the COVID-19 Recovery Center (CRC) for transport of the individual to the CRC for respite care and testing. On occasion, the team may be accompanied by Boulder County Public Health staff members for Hepatitis A or other health interventions.
- Connect persons experiencing homelessness to Coordinated Entry and other resources such as mental health services, food pantries, clinics, etc.
- Encourage compliance with public health orders and conduct screening and referral to respite centers, where necessary and appropriate.
- Build relationships with people experiencing homelessness to aid existing Homeless Outreach Team (HOT) members in their work to connect with and support housing efforts for high utilizers of Municipal Court and shelter systems.
- Provide year-round street outreach – rain or snow or shine – in the City of Boulder County Monday through Friday.



- Responsible for fidelity of services on street outreach in accordance with B THERE program and identify best practices, including adapting the program to fit the needs of the community, youth and adults.
- Maintain street outreach inventory.
- Create and provide street-based case management.
- Collect street outreach data to support outcome measures and data for grant reports and program development, in collaboration with Street Outreach Manager.
- Onboard and support the outreach team and provide timely feedback.

**Additional Responsibilities:**

- Track and coordinate vehicles maintenance in collaboration with Street Outreach Manager.
- Track outreach budget and expenses in collaboration with Outreach Manager, and RHY Program Manager.

**PROFESSIONAL QUALIFICATIONS**

Required:

- A minimum of 2 years of experience working with vulnerable populations.
- Be accepting of a variety of lifestyles, behaviors, cultural and spiritual practices.
- Strong verbal and written communication skills with an ability to create meaningful and positive relationships in a short period of time.
- Exhibit a high degree of professionalism.
- Ability to model and maintain clear professional boundaries.
- Self-motivated, self-directed, and manage time effectively.
- Mission-driven and able and willing to learn and incorporate agency philosophy into service delivery.
- Comfortable working with Microsoft applications and gSuite.
- Must have a valid driver's license, and an ability to obtain a CO license.
- Experience in public speaking.
- Able to lift a minimum of 50 lbs.
- Model and perform crisis intervention and de-escalation tools as needed.

Preferred:

- Experience working with vulnerable, underrepresented youth.
- Previous Street Outreach experience.
- Bachelor's degree
- Experience using Salesforce
- Experience using HMIS database (Homeless Management Information System)

**COMPENSATION**



Full Time staff (scheduled regularly for 30 hours or more) are eligible for benefits, to include: Health, Dental, Vacation, Sick Leave, Life Insurance, and Long Term Disability. Benefits are offered after a 90 day probationary period. Compensation starts at \$20-\$21/hr.

#### **TO APPLY**

Email resume and cover letter to: [contactah@attentionhomes.org](mailto:contactah@attentionhomes.org).

**Attention Homes is a drug-free workplace. Candidates and employees must be able to pass a criminal background check.**

**Attention Homes is an Equal Opportunity Employer and prohibits discrimination and harassment of any kind. We are strategically invested in creating an equitable, diverse and inclusive work environment. All employment decisions are based on business needs, job requirements and individual qualifications, without regard to race, color, religion or belief, [...], family or parental status, or any other status protected by the laws or regulations in the locations where we operate.**

#### **ABOUT ATTENTION HOMES**

Attention Homes provides housing and supportive services to young people ages 12-24. Through a continuum of care, we move young people from the streets or unsafe living situations into programs that support their education, employment, housing situation, and overall well-being to successfully launch into adulthood. We operate a Residential Care Facility for youth requiring out of home placements; a Runaway and Homeless Shelter including street outreach, a daytime drop-in center and overnight emergency shelter; a Transitional Living Program, and a supportive housing project. We are a not-for-profit organization, registered as a 501(c)3. For more information, visit <https://www.attentionhomes.org/>