

# Neighborhood Advisory Group

July 21st, 2020

430pm-530pm

## Present

Staff: Fiona Bartell, Elly Johnson, Kristine Edwards,

Neighbors: Nate Fristoe 7203014617, Trisha Rood from Ross Management, Anne Schwarting (GS), Leslie Pinkham, Judy Nogg, Bill Spencer, Sarah Silver

- Overview of AH
- Seeing a spike in youth homelessness in the country
  - AH is preparing for it
- Calling police is our last option
- Questions
  - Susan Dawson: what does fully staffed look like during COVID?
    - At 1440, there's always someone at the desk, at least one case manager, and security
  - Susan Dawson: What is the process for handling substance use and for setting appropriate boundaries?
    - Substance free building - not allowed on site. Consequences for use: violation of lease and a warning letter goes out. A second warning will go out and then finally demand for compliance for them to cure the violation in 10 days. If there is no evidence that they used substances on site, then we can't do much due to the fair housing piece and so we take a harm reduction approach
    - Case by case basis to find patterns
    - Sarah Silver: have you had residents decide to leave because of substance free policies or have you had to ask anyone to leave? Early months, there were a couple folks that mutually rescinded and left without eviction.
    - Residents are building community around a substance free community.
  - Sarah Silver: When will AH send out an update to the neighbors?
    - She wants more transparency. She feels we have not been transparent.
    - Chris had written a letter and there was a miscommunication on how that was being distributed.
    - Put neighborhood agreement on website - it already is.
    - TASK: Write/update the letter and upload to website. Neighbors can disseminate to their lists via our website. Remind people to sign up for the newsletter. Asked us to include what happened with the death. Chris, Elly, Kristine will huddle together. Send letter after gala.
      - Note our conversations with the Chief, Maris, and how they plan to reduce the aggressive approaches by the police department

- An AH newsletter goes out every month
- TASK: Sarah says we need to review the Good Neighbor Agreement doc on communication
- Bill Spencer: can the police show up without the sirens and flashing lights?
  - We ask for an edgeworker, meaning a mental health worker showing up. It's underfunded and understaffed.
  - We are talking about this with Maris, the Chief.