

Neighborhood Advisory Group

4/6/20 at 3pm

Sarah Silver, Fiona Bartell, Elly Johnson, Chris Nelson, Melody Lyle, Susan Dawson, Brooke, Bill Spencer, Judy, Michael Moran, Anne Schwarting, Carey Weinheimer

Update about organization

- COVID sent us home
- Stopped doing street outreach
- Programs are full
- No staff out at this time
- 1440 - uptick in ambulance visits due to mental health struggles and a relapse
- Staff checking in diligently
- We have telehealth with virtual counselors
- Hard for people to be isolated all alone in their apartment with having lost their jobs

Questions

- Susan asked: how do we know that there is increased substance use? Coming directly from the young people, transparent communication. Young woman came to staff
- Sarah: What's your toolbox for moving towards a substance free facility?
 - Dry facility vs sober facility
 - IF they use at a friend's house, we cannot control that
 - But no use in the building
 - If so, this causes a violation of the lease: they get a warning
 - Smoking weed outside of building
- Sarah: You're not actually explaining why ambulances are showing up so frequently. Can you communicate more about why?
 - Ambulances are welfare checks except for the one in October
 - Chris can put out more info about ambulances and yet needs to tread fine line of confidentiality
- Judy: neighborhood email list - send a brief newsletter
 - Alex have a sub mailing list for Neighborhood Advisory

General

- Welfare checks are very common, can take a few tries to get someone to accept the services they need
- Brooke at Ross has seen an uptick on all their properties. Impressed with how well 1440 residents are doing and how AH is attending it.
- Went from 65% employment to 25%
- We will see an increased need in the coming months